



# Certificate of Warranty

This warranty stated is valid ONLY if the products and structures are: erected properly and in conformity with the layout plan and or installation instructions furnished by MISTER SHADE IND.CO.LLC using approved parts; maintained and inspected in accordance with MISTER SHADE IND.CO.LLC instructions; subjected to normal use for the purpose for which the product were designed; not subject to external form of damage as listed below:

This warranty does not cover:

- 1) Cosmetic damage or defects such as surface scratches and accidental tear.
- 2) Force Majeure such as natural calamity or unwanted terrorism attack is not covered in this warranty.
- 3) Damages due to faulty workmanship done by other shade fabricating company or the client themselves without MISTER SHADE IND. CO.LLC 's knowledge and consent.
- 4) Loss and damages of materials after clients receipt of materials through delivery note/receipt.

**DESIGN:** MISTER SHADE IND.CO.LLC uses state of the art design software technology in designing the structure and pattern making of the fabric which guarantees full SAFETY AND EFFICIENCY.

## YEARS OF WARRANTY

- 5 Years on steel posts, all hardware, clamps, shackles, wire, post caps and painting
- 5 Years on steel tensioning devices.
- 10 Years on Shade fabric components against structural failure, significant fading, deterioration, cracking or discoloration due to ultraviolet exposure outdoor heat or cold, due to defects in materials or workmanship. MISTERSHADE IND.CO.LLC may repair or replace the product at its sole discretion. In the event that replacement of a product is warranted upon clients written complaint.
- 1 Year on all other materials not covered above. (Other materials declared in the scope of works)
- 1 Year against faulty workmanship.

This warranty has been issued to ( \_\_\_\_\_ ) dated ( \_\_\_\_\_ ), for the provision of shade structure ( \_\_\_\_\_ ) for the project ( \_\_\_\_\_ ).

LPO Reference No. : \_\_\_\_\_

Job Order Reference No.: \_\_\_\_\_

Completion Inv No: \_\_\_\_\_

**MISTER SHADE IND. CO. LLC**  
(Not valid without signature and company seal)

## **TERMS AND CONDITION:**

**CONTROLLING TERMS (MSI):** The order accepted by the customer will have to constitute to whatever specifications of scope of work, prices and limitations, indicated in our approved sales quotation that is given to the client in the earlier negotiations.

**PRICES:** Prices for the shade structure will usually be in lump sum as per scope that is reflected in the sales quotation presented to the client and are subject to changes without further notice, for the succeeding order or maybe during installation depending on the constant changes in market situation. Change Orders are welcome on case to case bases.

**TERMS OF PAYMENT:** Unless credit is specifically granted in writing by MISTER SHADES IND. CO.LLC, payment in full is due upon delivery with minimum of 30% Advance Payment . All payments for products released and shipped on approved payment terms written in the sales quotation shall be due in full without delay (unless otherwise indicated by MISTER SHADE IND.CO.LLC on the invoice MINIMUM of (7) days from the date of invoice.Or can be arranged accordingly with proper documentation.

**\*\*\*If Customer fails to perform the terms of payment of any invoice a delinquency Rate of 1.2% of the total contract amount will be charged per month, if payment is delayed.**

**FREIGHT CHARGES:** (For International or Gulf Region) It shall be determined and itemized in the sales quotation or included in the lumpsum price of the product.

**LOSS or DAMAGE :** MISTER SHADE IND.CO.LLC will not be liable For any loss or damage of materials after which delivery receipt has been signed and accepted in full quantity and in good order.

**DELIVERY:** Delivery and shipment dates are 95% certain to fall on the exact dates indicated in the sales quotation or as agreed, further it is the responsibility of the client to take charge of the schedule for site preparation. If delays from client's end arise, liquidated damages as per client's charges will not be considered. All Delays caused by client will be taken into writing for documentation.

**INSTALLATION:** MISTER SHADE IND.CO.LLC , installs the shade structure as per scope of works on the agreed time and price. Professional supervisor and skilled shade installer are provided at all times.

**INSPECTION:** All products must be inspected before delivery and after receipt of the materials at site avoiding conflicts about client's complaints and issues. Therefore MISTER SHADE IND.CO.LLC guarantees the quality and quantity of our product.

**EXPORT (For Traders in GCC):** Customer is responsible for compliance with applicable export laws (applies in GCC) and obtaining the appropriate export licenses when redirecting the shade structure to their respective clients.

### **LIMITED WARRANTY:**

MISTER SHADE IND.CO.LLC warrants its products to the original customer to be free from structural failure due to defect in materials or workmanship during normal use and installation in accordance with our specifications. The warranty shall start on the date MISTER SHADE IND.CO.LLC invoice and terminate at the end of the period specified in the above warranty certificate.